

**PRODUCT NONCONFORMITY CARD**

Product name or marking			
Delivered quantity		Claimed quantity	
Heat No.			
Invoice No.			
Description of defects			
Customer expectations on how the complaint should be handled			
1.		Credit note	
2.		Material to be returned to the supplier for the repair	
3.		Supplementary delivery	
4.		Replacement of the goods	
5.		Discount	
6.		Other action	
Customer			
Contact data of personnel responsible for this reclamation			
Date and signature of authorised personnel			

Please attach a copy of invoice to this form.